

Conflict Resolution Scenario Rubric

CATEGORY	Excellent (Above Average) 3 pts.	Adequate (Average) 2 pts.	Poor (Below Average) 1 pts.
Scenario #1	Addressed thoroughly and completely.	Was addressed somewhat completely	Was either not addressed or was addressed in a superficial, incomplete manner
	Demonstrated the author's critical thinking.	Demonstrated some level of critical thinking.	Critical thinking was not apparent in the response.
	Would be expected to lead to resolution of the issue.	While the response might lead to resolution of the issue, it is not totally likely to do so.	Response would be very unlikely to actually resolve the issue.
Scenario #2	Addressed thoroughly and completely.	Was addressed somewhat completely	Was either not addressed or was addressed in a superficial, incomplete manner
	Demonstrated the author's critical thinking.	Demonstrated some level of critical thinking.	Critical thinking was not apparent in the response.
	Would be expected to lead to resolution of the issue.	While the response might lead to resolution of the issue, it is not totally likely to do so.	Response would be very unlikely to actually resolve the issue.
Scenario #3	Addressed thoroughly and completely.	Was addressed somewhat completely	Was either not addressed or was addressed in a superficial, incomplete manner
	Demonstrated the author's critical thinking.	Demonstrated some level of critical thinking.	Critical thinking was not apparent in the response.
	Would be expected to lead to resolution of the issue.	While the response might lead to resolution of the issue, it is not totally likely to do so.	Response would be very unlikely to actually resolve the issue.
Writing quality	Response exhibited professional writing (i.e., containing zero to 1 mistakes in spelling, grammar, or APA 7 th edition formatting).	Response exhibited adequate Masters' level writing (i.e., containing only 2 to 3 mistakes in spelling, grammar, or APA 7 th edition formatting).	Response did not exhibit adequate Masters' level writing (i.e., containing 4 or more mistakes in spelling, grammar, or APA 7 th edition formatting).

Total Points Earned _____

A = 28 - 30

B = 26 - 27

C = 23 - 25

F = 22 and below